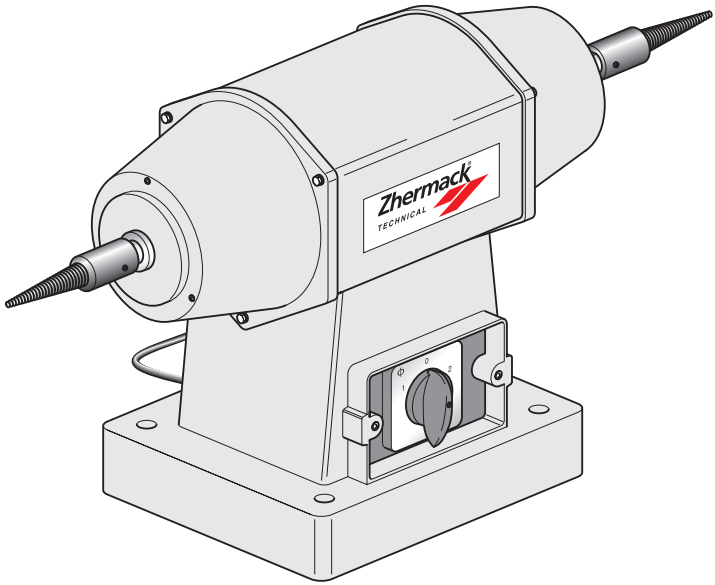
PUL2N



User Manual

Cleaning machine

IT FR DE EN ES

Zhermack®
TECHNICAL

GENERAL INDEX

INTRODUCTION — CH. 1

Pag. 91 **1.1** How to read and use the manual
Pag. 92 **1.2** Terms and symbols

GENERAL INFORMATIONS — CH. 2

Pag. 93 **2.1** Responsibilities
Pag. 93 **2.2** Warranty: general instruction
Pag. 93 **2.3** Authorized personnel
Pag. 94 **2.4** General safety regulations

DESCRIPTION OF THE MACHINE — CH. 3

Pag. 96 **3.1** General description of the machine
Pag. 96 **3.2** Table of the components
Pag. 96 3.2.1 Description of the components
Pag. 97 **3.3** Identification data
Pag. 97 3.3.1 Danger signs on the machine

TECHNICAL CHARACTERISTICS — CH. 4

Pag. 98 **4.1** Technical characteristics and machine operating principle
Pag. 98 **4.2** Technical Data
Pag. 98 4.2.1 Standard accessories
Pag. 98 4.2.2 Accessories available on request
Pag. 99 4.2.3 Weight and overall dimensions

TRANSPORT AND MOUNTING — CH. 5

Pag. 100 **5.1** Warning
Pag. 100 **5.2** Packing and unpacking
Pag. 101 **5.3** Transport and mounting
Pag. 101 **5.4** Elimination / Dismantling

INSTALLATION AND FIRST-TIME USE — CH. 6

Pag. 102 **6.1** Warnings and precautions
Pag. 102 **6.2** Permitted ambient conditions
Pag. 102 **6.3** Required work space
Pag. 103 6.3.1 Worktops
Pag. 103 **6.4** Connecting up to the power supply
Pag. 104 **6.5** First-time use
Pag. 105 **6.6** Purpose of the machine
Pag. 105 **6.7** Improper use / forbidden use

USING THE MACHINE — CH. 7

Pag. 106 **7.1** Warning
Pag. 106 **7.2** Safety system
Pag. 106 **7.3** Using the machine
Pag. 107 **7.4** Residual risk

MAINTENANCE — CH. 8

Pag. 108 **8.1** Cleaning
Pag. 108 **8.2** Routine maintenance
Pag. 109 **8.3** Unscheduled maintenance
Pag. 109 **8.4** Restarting after a long period of inactivity
Pag. 109 **8.5** Requesting technical assistance

TROUBLESHOOTING — CH. 9

Pag. 110 **9.1** Warning
Pag. 110 **9.2** Problems, causes and remedies

APPENDICES

Pag. 112 **A.1** CE Declaration of conformity
Pag. 113 **A.2** Warranty certificate and identification form
Pag. 114 **A.3** Maintenance and repair worksheet
Pag. 115 **A.4** Authorized service partners
Pag. 115 **A.5** Notes

The data given in this manual may be modified without prior notice.

CHAPTER 1: INTRODUCTION

HOW TO READ AND USE THIS MANUAL 1.1

This Use and Maintenance Manual provides information on the utilisation, installation and maintenance of the ***PUL 2 N cleaning machine*** manufactured by ***Zhermack S.p.A.***

• The ***PUL 2 N cleaning machine*** must be used in accordance with the instructions in this manual: it is therefore recommended that you read it carefully prior to installation and start-up. Make sure that you read the entire manual and pay particular attention to messages written in bold type or items highlighted by boxes and/or symbols: the symbols are designed to highlight situations involving danger or requiring caution (see paragraph 1.2).

• Observance of standards and regulations shown in this manual will ensure that the machine is used properly and that maintenance work is carried out safely.

• This Use and Maintenance Manual is an integral part of the machine: it should therefore be kept together with the machine so that it can be consulted as and when necessary (keep the booklet in a secure dry place away from sunlight, atmospheric agents, etc.). It must be available for consultation throughout the working life of the cleaning machine even when the machine is sold or finally dismantled.

• It is recommended that you keep this manual constantly updated by integrating any amendments, additions or modifications made by the Manufacturer. Any notes or comments should be made on the blank pages at the rear of the booklet (see Appendices: Note).

• Use the manual properly so that it is not damaged in any way.

• Do not remove, tear or write on any part of the pages.

• If the manual is lost or damaged and its contents become illegible you can request a replacement copy from the Manufacturer.

The purpose of this Use and Maintenance Manual is to provide users with information on how to operate the cleaning machine properly. The manual contains all the information needed to use the device as intended: in particular the manual includes instructions and information on the following:

• Correct ***PUL 2 N cleaning machine*** installation;

• Detailed description of how the cleaning machine works and its components;

• Initial start-up;

• Scheduled maintenance;

• Basic Safety and Accident Prevention info.

This manual contains nine chapters each of which covers a specific argument.
The appendices at the rear of the manual are a useful complement to these chapters.

1.2 TERMINOLOGY AND SYMBOLS

It is important that you understand the following symbols and their significance as they highlight important information such as critical situations, practical advice, or straightforward information.
If you have any doubts as to the significance of a symbol always consult this page.

• Tasks for which failure to observe instructions or tampering with machine parts may put personnel in serious danger are highlighted by the symbol:

DANGER!
This symbol refers to safety standards which must be observed at all times in order to protect both workers and machine.

• Critical situations concerning dangerous areas or tasks in which failure to observe the instructions may render the warranty null and void, or cause damage to machine, connected components or the surrounding area, are highlighted by the symbol:

WARNING!
This symbol refers to safety standards which must be observed carefully in order to guarantee your safety, other people's safety and prevent damage to the machine.

• Any work that fails to comply with instructions in this manual, or any tampering which might automatically render the warranty null and void, is highlighted by the following symbol:

FORBIDDEN!
This symbol refers to actions which must never be carried out (i.e. forbidden actions).

• Any general information and/or advice which may be useful at any time is highlighted by the following symbol:

NOTE!

This symbol highlights information and/or useful advice.

CHAPTER 2: GENERAL INFORMATIONS

RESPONSABILITY 2.1

Failure to observe the instructions in this Use and Maintenance Manual exonerates the Manufacturer from any liability whatsoever.
For any matters not covered by this manual or about which you have any doubts please contact the Manufacturer directly:

Zhermack S.p.A.
Via Bovazecchino, 100
45021 Badia Polesine • RO • Italy
Tel. +39 0425 597 611 • Fax +39 0425 53 596
http://www.zhermack.com e-mail: info@zhermack.com

If cleaning machine maintenance work fails to comply with instructions or is done in such a way as to compromise machine integrity or modify its characteristics ***Zhermack S.p.A.*** shall be exonerated from any liability as regards worker safety and/or machine performance.

WARRANTY: GENERAL INSTRUCTION 2.2

Included in the Appendices to this Use and Maintenance Manual you will find the Warranty certificate and the ID Form which must be filled out in full.
In general the Warranty is rendered null and void by the following:
• Improper machine use.
• Incorrect installation.
• Serious negligence of maintenance schedules.
• Modifications to or work on the machine which has not been authorised by the Manufacturer (especially on safety devices).
• Use of non-original spare parts.

Zhermack S.p.A. **cannot, as of this moment, be held liable if the machine is modified or tampered with without prior written consent from the Manufacturer. Consequently, any repairs made by unauthorised personnel, use of non-original spare parts or failure to comply with the installation standards specified in this manual shall immediately render the Warranty null and void.**

AUTHORIZED PERSONNEL 2.3

Personnel may be divided into the following categories:
• ***Operator-user:***
Person trained to use the cleaning machine. He/she may carry out all the tasks needed to operate the machine: these tasks include starting/stopping the machine, carrying out routine inspections and any other tasks linked to everyday machine use.

The operator-user must only use the machine when it is fully assembled and the safety devices are working properly as described in this manual.

Before using this machine or carrying out any work on it, the operator must read the entire contents of this manual. This manual has been drawn up to provide the user with essential information on rational, safe utilisation of the machine. The user must comply with the information given at all times. Furthermore, the user must use the work sheets enclosed with this manual so as to keep a record of maintenance/component replacement work as well as make notes on any machine malfunctions.

• ***Zhermack S.p.A. authorised maintenance technician:***
Person authorised to carry out work on the machine under all operating conditions and all safety levels. He/she is also authorised to carry out any mechanical or electrical repairs/ adjustments, scheduled maintenance and any component replacement work.

2.4 GENERAL SAFETY REGULATIONS

The operator must read the advice and warnings given below and comply with such regulations at all times: doing so will ensure safe, long-lasting machine performance:
• Do not allow untrained personnel to use this machine.
• Ensure that the work area is properly prepared: it must be free from obstacles, clean and properly illuminated.
• Take measures to ensure that you are not distracted when using the machine.
• In the event of a malfunction follow the advice given in this manual: if you have any doubts shut down the machine and contact your Authorised Service Centre immediately.
• Never use a malfunctioning machine and always inform the Maintenance Manager of any faults.
• Do not open compartments containing electrical parts.
• Do not replace the power lead or tamper with the supplied plug.
• It is forbidden to use the machine on items other than those for which it has been specifically designed.
• Before doing any cleaning, routine and/or unscheduled maintenance work make sure that the machine has been unplugged from the mains socket.
• Make sure that there are no foreign objects inside the work area as these could damage the machine and/or injure personnel.
• Do not use petrol or flammable solvents as detergents; use only non-flammable, non-corrosive, and non-toxic substances (see paragraph 8 .1).

***Zhermack S.p.A.* cannot be held liable for any damage to persons or objects caused by incorrect maintenance carried out by unqualified personnel or maintenance work that does not comply with the instructions in this manual.**
***Zhermack S.p.A.* is, as of this moment, exonerated from any liability concerning injury to persons or damage to objects that may result from using this machine in a way other than that described in this manual.**

The cleaning machine must only be used when the machine operator is wearing appropriate protective goggles. Do not allow other persons to enter the work area as they could be hit by dust or steam.

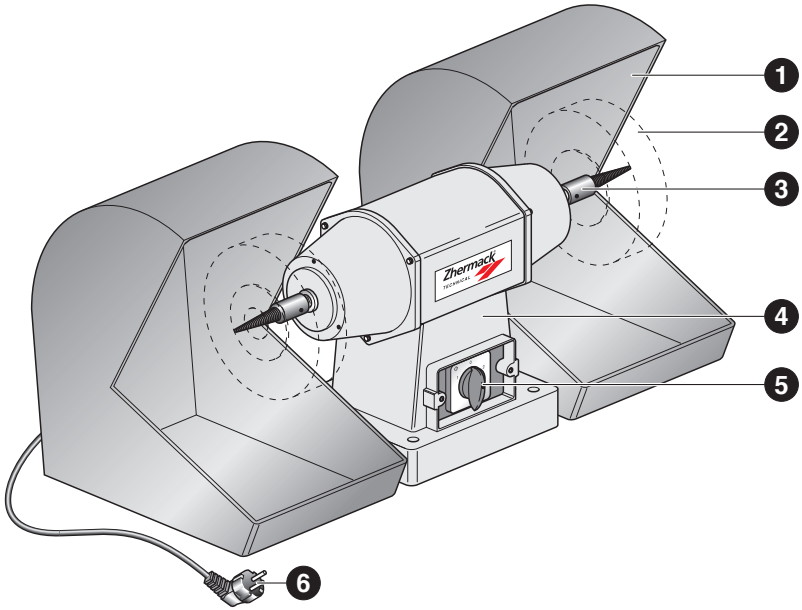
This machine has electrical parts: therefore, in the event of a fire, no matter how small, use only powder-type extinguishers. Never attempt to put out an electrical fire with water.

CHAPTER 3: DESCRIPTION OF THE MACHINE

3.1 GENERAL DESCRIPTION OF THE MACHINE

The machine described in this manual is the ***PUL 2 N*** cleaning machine, designed for the cleaning of semi-finished odontotechny products.

3.2 TABLE OF THE COMPONENTS

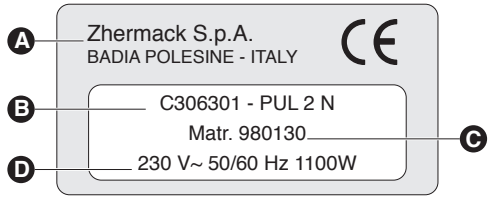


3.2.1 Description of the components

1 - Spray guards (available on request)
2 - Brushes (not supplied)
3 - Left-hand and right-hand brush holders
4 - ***PUL 2 N*** cleaning machine
5 - Switch/selector
6 - Plug

IDENTIFICATION DATA 3.3

The machine described in this manual has an ID platelet giving information about both the machine and the manufacturer.



A. Name and address of manufacturer
B. Machine code and model
C. Serial number
D. Power supply information

The ***PUL 2 N cleaning machine*** has been built in compliance with the EC directives listed in the enclosed "EC decoration of conformity". When requesting spare parts, information or assistance from your Authorised Servicing Centre always quote the data on the ID plate.
Should the ID plate deteriorate and become illegible, even partially, order a replacement plate from the manufacturer: remember to quote the relevant data.

Do not remove and/or the damage the plate as you must be able to read the data at all times.

Danger signs on the machine 3.3.1

On the underside of the machine there is a sticker carrying the following symbol, indicating:

WARNING! DANGER OF AN ELECTRICAL CURRENT. DO NOT OPEN DOORS OR REMOVE PROTECTION BEFORE YOU HAVE DISCONNECTED THE PLUG FROM THE ELECTRICAL SOURCE

CHAPTER 4: TECHNICAL CHARACTERISTICS

4.1 TECHNICAL CHARACTERISTICS AND MACHINE OPERATING PRINCIPLE

Zhermack S.p.A. designs and manufactures work instruments that provide cutting-edge technology and first-rate quality. They are specially designed to provide made-to-measure solutions that offer long-lasting performance every single day of their working life.

In making these products ***Zhermack S.p.A.*** makes use of the latest design tools, thus ensuring that all finished machine is as functional as possible. Use of only top-quality materials and thorough testing aimed at providing maximum user safety are an ***Zhermack S.p.A.*** constant, making our products safe and internationally competitive.

The ***PUL 2 N*** has two working speeds and features a motor shutdown function: if there is a power failure the motor stays off even when the power supply is restored. It can readily be fixed to a worktop and is made of cast aluminium.

4.2 TECHNICAL DATA

Technical data on the machine:

Power supply	230 V~ ± 10% 50/60 Hz
2 speeds	1400/2800 RPM
Max absorbed power	160 Watt

4.2.1 Standard accessories

In addition to this Use and Maintenance Manual, the machine also comes with the following items:

COMPONENTS	QUANTITY	ORD. CODE*
L-hand and R-hand brush holders	2	XR0130020

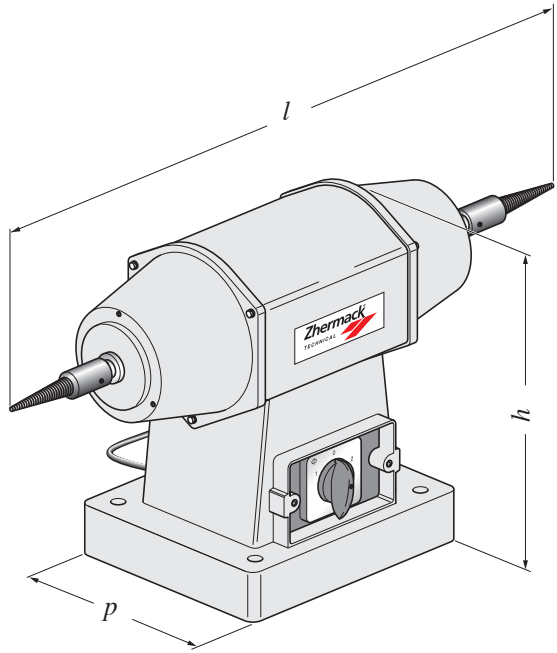
4.2.2 Accessories available on request

The following material is supplied on request:

COMPONENT	ORD. CODE*
PUL 2 N Spray guards	XR0130050

* Please quote the order code when ordering a spare part. You may order parts from your local Authorised Servicing Centre.

Weight and overall dimensions 4.2.3



DIMENSIONS	WITHOUT PACKING	WITH PACKING
Height (*h*)	cm 24	cm 28
Width (*l*)	cm 30	cm 32
Depth (*p*)	cm 15	cm 32
Weight when empty (without water)	kg 7,5	kg 9,20

CHAPTER 5: TRANSPORT AND MOUNTING

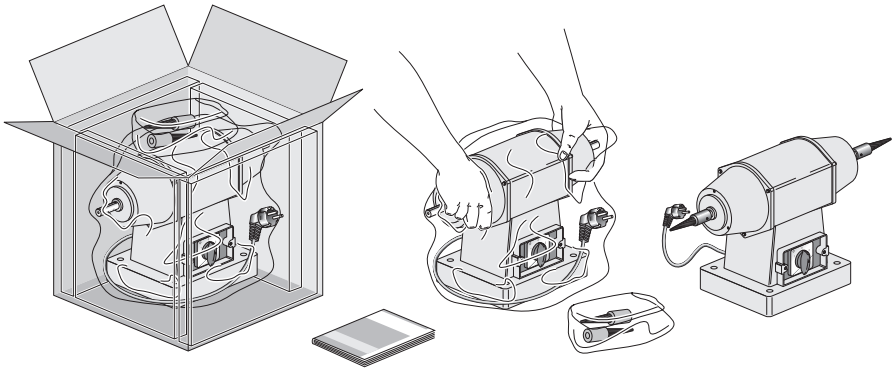
5.1 WARNING

To prevent any injury to persons or damage to things always proceed with the utmost care and attention when handling the machine. Observe all the precautions and instructions contained in the following paragraphs.

5.2 PACKING AND UNPACKING

All the material is thoroughly checked by the Manufacturer prior to shipment. When you receive the goods make sure they have not been damaged during transit and that no-one has tampered with the packaging and removed any of the parts contained therein.
Should you note any damage or missing parts please inform your Dealer and the shipping carrier immediately: take photographs and send them on to both dealer and carrier.

The packaging, consisting of a cardboard box with internal expanded plastic padding, contains:
- the ***PUL 2 N cleaning machine***;
- the accessories (see section 4.2.1);
- this Use and Maintenance Manual.



It is recommended that you keep the original packaging so that, if necessary, it can be re-utilised; doing so ensures that you do not use unsuitable packaging materials during transport and mounting which might lead to accidental damage (see section 5.3).

TRANSPORT AND MOUNTING 5.3

If it is necessary to move the machine, you must:

1. disconnect the machine from the electrical system;
2. grip the machine from the bottom, making sure that you always keep it vertical. Take the weight and overall dimensions of the machine into careful consideration before moving it (see section 4.2.3) so as to prevent the damage that might result from inobservance of size/ weight;
3. pack the ***PUL 2 N cleaning machine*** in its original box or, if this is not possible, take all the necessary precautions to protect the machine against knocks or drops, in that the goods are transported at the owner's risk.

Failure to observe the above exonerates the Manufacturer from any liability concerning machine malfunction and consequently renders the Warranty null and void.

When shipping/delivering the machine to your Authorised Servicing Centre always enclose a copy of the purchase document and a copy of the properly compiled ID form.

If the unit is to be transported by courier, the postal service or rail it is recommended such shipments be insured.

ELIMINATION / DISMANTLING 5.4

When disposing of the ***packaging materials*** the user must comply with the standards in force in his/her country regarding the following materials:
• Wood/paper: non-polluting materials, but must be recycled properly
• Polystyrene/plastic: pollutants which must not be burnt (toxic fumes) nor dispersed into the environment, but disposed of in compliance with the standards in force in the country of use.

If the machine is to be ***dismantled*** the user must, in compliance with EC directives and the laws in force in the country of use, effect elimination and recycling of the following materials:
• Plastic and glass parts, insulated electrical wiring, rubber parts.
• There are no toxic or corrosive parts.

This product must not be disposed of as household waste but rather, when no longer used, must be collected separately according to EC Directive 2002/96.

CHAPTER 6: INSTALLATION AND FIRST-TIME USE

6.1 WARNINGS AND PRECAUTIONS

Before proceeding with installation make sure that all relevant safety conditions prevail and follow the instructions below carefully.

So as to provide greater clarity the numbers given in the diagrams in this chapter correspond exactly to the numbering in the Components Table (Ch. 3).

6.2 PERMITTED AMBIENT CONDITIONS

Unless stated otherwise at the time of order the machine will be configured to operate properly under the following ambient conditions:

Place of Use	Indoors
Altitude	Up to 2000 m
Working temperature	From 5°C to 40°C
Humidity	Max 80%

Ambient conditions other than those listed above may cause malfunctions or sudden breakdowns. Lighting in the installation area must be sufficient to provide good visibility at every single point on the machine.
More specifically, luminosity must not be less than 200 lux, lighting must be as uniform as possible and there must be no reflected light as this could dazzle the operator.

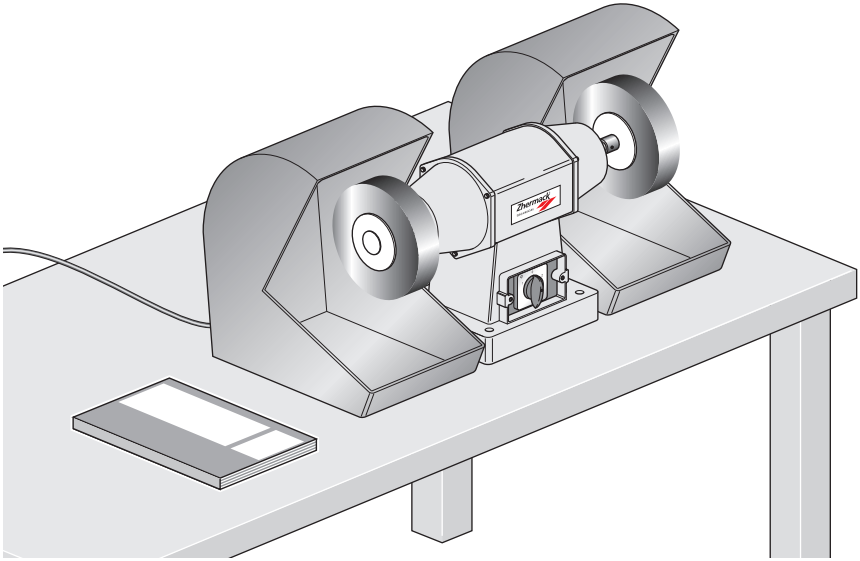
The machine must not be used in workplaces having an atmosphere which is explosive and/or at risk of fire as it has not been designed for use in such areas. Nevertheless, should a fire accidentally break out follow the procedure described in paragraph 2.4.

Work area lighting is an important factor in both personnel safety and the ultimate quality of the work being done. In Italy lighting must comply with a Ministerial Decree Law that clearly defines minimum lighting requirements. In other countries lighting requirements form part of the accident prevention and workplace hygiene standards.

6.3 REQUIRED WORK SPACE

Choosing a good workplace with an appropriate amount of space available for machine installation is an essential factor in personnel safety, the quality of the work and proper maintenance. This zone must not only be spacious enough to allow for optimum machine operation but must also be well illuminated, aired, not dusty and not exposed to direct sunlight. Note also that the unit must be positioned so the connection plug can be handled/manipulated with ease.

Worktops 6.3.1



The ***PUL 2 N cleaning machine*** has been designed for operation on a rigid worktop parallel to the floor. Suitable worktops include service furniture (where the operator is standing) or modelling tables (where work is done sitting down). All worktops must be checked for stability.

CONNECTING UP TO THE POWER SUPPLY 6.4

The user must provide a power connection with relative socket near the machine installation point. The user must also install an adequate electrical circuit breaker upstream from the socket as well as efficacious overload/indirect contact safety devices.
Connect up to the power supply (see Fig. 4, section 6.5) via the safety plug (16 A, conforms with European standards) on the power lead: this must be inserted in the mains socket at the user's place of work. When connecting check the following:
• that mains voltage and frequency are as indicated on the identification plate (incorrect power supply voltage may damage the machine).
• that the mains supply has a proper, efficient earth connection.

It is forbidden to tamper with the power lead and its plug.
When replacing them owing to damage and/or wear please contact an Authorised Service Centre.

A proper earth connection is compulsory. Should it temporarily be necessary to use an extension lead the latter must comply with the standards in force in the country of use.

6.5 FIRST-TIME USE

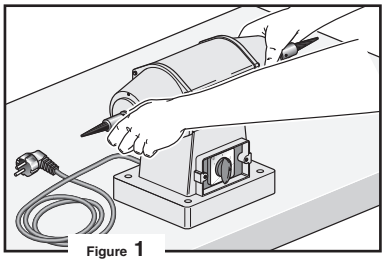


Figure 1

Fig. 1 : Place the unit on the worktop and make sure it is level (see section 6.3.1).

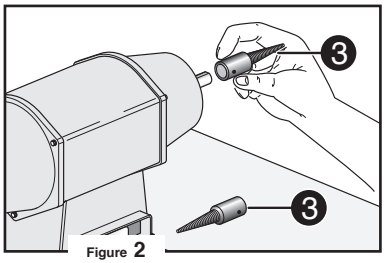


Figure 2

Fig. 2 : Insert the brush-holders (**3**) on the conical shafts of the cleaning machine.

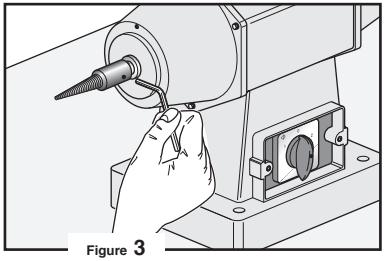


Figure 3

Fig. 3 : Fix the brush holders (**3**) on the conical shafts of the cleaning machine; use the supplied Allen key. Then insert the brushes that will be used to clean the item in question.

Before beginning cleaning it is advisable to position the guards.

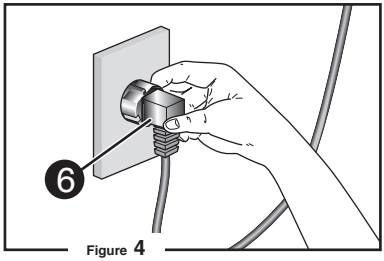


Figure 4

Fig. 4 : Insert the plug (**6**) in the mains socket. Observe the instructions given in section 6.4.

PURPOSE OF THE MACHINE 6.6

The ***PUL 2 N*** cleaning machine has been designed for:
• the cleaning of semi-finished odontotechny products.

IMPROPER USE / FORBIDDEN USE 6.7

Using the machine for any purpose other than that described in section 6.6 (Purpose of the Machine) shall be considered improper and thus forbidden.

Improper use renders the Warranty null and void and *Zhermack S.p.A.* shall not be liable for any damages to objects, workers or third parties.

The main reasons for which the Warranty may be rendered null and void are given in section 2.2 and in the "Warranty Certificate" enclosed with this Manual.

CHAPTER 7: USING THE MACHINE

7.1 WARNING

To ensure that work is done in absolute safety always make sure that you follow the described procedures with caution.

To provide greater clarity the numbers given in the diagrams in the following paragraphs correspond exactly to the numbering in Chapter 3 in the "Machine Description" section.

7.2 SAFETY SYSTEMS

To ensure optimum working reliability, ***Zhermack S.p.A.*** employs only top quality materials and components for the manufacture of the machine. The machine is also thoroughly tested before delivery.
All materials are of only the highest quality and are checked on arrival at our plant, during storage and when they are used so as to guarantee a product that is free from damage, deterioration and/or malfunctions.
In particular, the ***PUL 2 N*** cleaning machine features a two-setting tri-polar safety switch.

7.3 USING THE MACHINE

After preparing the machine for use (see section 6.5), proceed as follows:

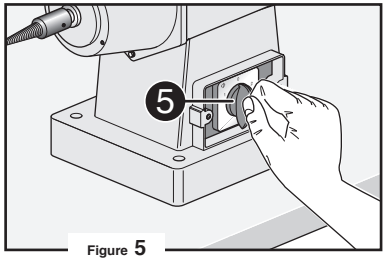


Figure 5

Fig. 5 : Adjust speed via the switch/selector (**5**).

Position 1: (1400 RPM) at this speed brushes of various sizes may be used.
Position 2: (2800 RPM) at this speed the use of small brushes is advisable.

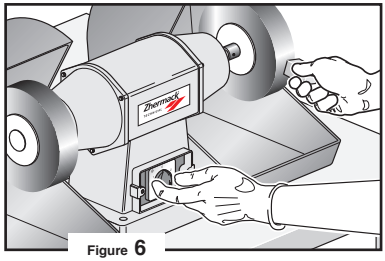


Figure 6

Fig. 6 : Take the item and position it close to the brushes.

Once cleaning is over, switch off the cleaning machine by turning the switch/selector to the 0 speed setting. Then remove the plug from the socket.

Failure to observe any of the above installation instructions may lead to malfunctions and render the warranty null and void.

RESIDUAL RISK 7.4

Residual risk is:
• a danger that cannot be completely eliminated through design and application of safety devices.
• a potential danger which cannot be highlighted.

To prevent accidents always observe the instructions in this manual. Should you have any doubts at all please contact the Manufacturer or your Authorised Servicing Centre.

The above residual risks are highlighted by the on-machine labels as described in paragraph 3.3.1.

CHAPTER 8: MAINTENANCE

8.1 CLEANING

The machine cleaner exterior can normally be kept clean just by wiping it with a dry cloth. If necessary, wet the cloth just a little water or use a non-degreasing detergent.
The operator must ensure that the machine is kept clean and free from any foreign bodies such as dirt, water, non-conducting liquids etc..
Cleaning should be carried out at the end of every work session and must be done with the machine switched OFF and stable.

Before cleaning the machine exterior always turn the main switch to OFF. It is strictly forbidden to clean the machine while it is connected to the mains power supply.

Never use inflammable, corrosive, alkaline or toxic liquids when cleaning the machine.

8.2 ROUTINE MAINTENANCE

Once the machine has been cleaned (see section 8.1) the operator must check for worn, damaged or loose parts. If any such anomalies are discovered contact your Authorised Servicing Centre.

Should any of the above anomalies be discovered it is strictly forbidden to restart the machine before such faults have been set right.

More precisely, should the operator note any defects or problems of any kind whatsoever he/she must place a warning sign on the machine indicating that maintenance work is in progress and that using the machine is forbidden (EC-compliant signs can be purchased from the relevant suppliers).

Routine maintenance, cleaning and proper machine use are essential factors in guaranteeing long-lasting machine performance and safety.

Machine safety devices/guards must never be removed except for repair and maintenance purposes.
Such items must be replaced as soon as the situation which led to their removal no longer exists and in any case before the machine is used again.

UNSCHEDULED MAINTENANCE 8.3

Unscheduled maintenance includes repair of any accidental breakage and replacement of worn or malfunctioning parts.

All electrical and mechanical work must only be carried out by an authorised *Zhermack S.p.A.* maintenance technician.

Modifications which alter the machine characteristics from a safety and risk prevention viewpoint may only be made by the Manufacturer who shall then issue a certificate stating that the machine conforms to safety standards. Therefore any modification or maintenance tasks not actually described in this manual are to be considered forbidden. If the machine is modified, tampered with or repaired by unauthorised personnel or non-original spare parts are used the manufacturer is relieved of all responsibility.
If a maintenance task is required but is not described in this manual you must contact an Authorised Servicing Centre.

RESTARTING AFTER A LONG PERIOD OF INACTIVITY 8.4

Should the machine need to be restarted after a particularly long period of inactivity proceed as described in Chapter 6 (First-time Use).
If there are any faults or malfunctions proceed as described in Chapter 9 (Troubleshooting). If the problem persists or is not covered by the information in this chapter contact your Authorised Servicing Centre immediately.

REQUESTING TECHNICAL ASSISTANCE 8.5

To obtain technical assistance choose one of the following options:
1. contact your Authorised Servicing Centre.
2. Telephone the ***Zhermack S.p.A.*** Customer Assistance Service on the number **+39 0425.597.611** and proceed as follows: give personal data (e.g. address and telephone n.), state the information on the equipment ID plate (see paragraph 3.3) and explain the problem clearly.
3. Fax all the above information and a properly filled out ID Form (see Appendix 2) to **+39 0425.53.596**.

CAPITOLO 9: TROUBLESHOOTING

9.1 WARNING

Should any of the anomalies described below occur try setting the situation right, as far as is permissible, by following the instructions contained in this handbook. Should the problem persist contact your Authorised Servicing Centre.

9.2 PROBLEMS, CAUSES AND REMEDIES

PROBLEM	CAUSE	REMEDY
With the main switch in position 1 or 2 the machine fails to start.	**1.** The plug is inserted incorrectly in the mains socket. **2.** Internal electrical connections may be damaged. **3.** On-rotor brushes may be worn or glued.	**1.** Check that the plug is properly inserted. **2 - 3.** Contact an Authorised Service Centre.
The cleaning machine works but not at full efficiency.	**1.** Overheated stator windings.	**1.** Contact an Authorised Service Centre.
The cleaning machine is noisy.	**1.** Rotor bearings worn.	**1.** Contact an Authorised Service Centre.
Excessive vibration.	**1.** Brushes positioned incorrectly.	**1.** Remove the brushes from the brush holders and insert them correctly. Replace them if necessary.

APPENDICES

CE DECLARATION OF CONFORMITY A.1

WARRANTY CERTIFICATE AND IDENTIFICATION FORM A.2

MAINTENANCE AND REPAIR WORKSHEET A.3

AUTHORIZED SERVICE PARTNERS A.4

NOTES A.5

A.1 DECLARATION OF CONFORMITY CE

The Manufacturer:

Zhermack S.p.A.
Via Bovazecchino, 100
45021 Badia Polesine • RO • Italy
Tel. +39 0425 597 611 • Fax +39 0425 53 596

Declares that the equipment described below:

PUL 2 N

Conforms to the legislative dispositions established in the following laws:

· EC Directive 2004/108 EC (EMC Directive) and subsequent amendments.

· EC Directive 2006/95 (Low Voltage Directive) and subsequent amendments.

· EC Directive 2006/42 (Machinery Directive) and subsequent amendments.

Zhermack S.p.A. declares that this machine conforms to EC standards, where installation includes fitting of the brush guards.

Please note that manufacturer's liability for damages caused by a defective product expires 10 years from the date in which the manufacturer put such product on the market and that such liability is transferred to the user as stated in EC Directive 85/374.

Badia Polesine,

Tiziano Busin
Managing Director

WARRANTY CERTIFICATE AND IDENTIFICATION FORM A.2

1. This document certifies that the Manufacturer has built the product correctly using only top quality materials, carried out all the necessary tests and that the product complies with EC directives. This product Warranty is valid for 12-months as from date of delivery to the customer. Proof of such date shall be provided by a purchase document or the completed identification form. These documents must be handed over together with the equipment to the Servicing Centre. Persons wishing to make use of warranty coverage must make the fault known within eight days of its discovery as per Italian civil code art. 1495. Warranty cover is limited to replacement or repair of individual components or pieces with manufacturing defects and does not cover costs related to transfer of technical personnel, transport, packing etc. Breakdowns, faults or damages which derive from poor maintenance, incorrect power supply, negligence, inexperience and other causes not imputable to the Manufacturer and parts subject to normal wear are not covered by the Warranty. The Warranty does not cover breakdowns caused by failure to carry out routine maintenance or customer negligence.
This Warranty does not provide for any awards for direct or indirect damages of any kind caused to persons or things by any equipment inefficiency.
2. The Warranty is instantly rendered null and void if the equipment is repaired, modified or tampered with by the purchaser or any unauthorised third parties.
Responsibility for damages caused by defective products expires 10 years after the Manufacturer puts them on the market: after such time damages are the user's responsibility, as stated in EC Directive 85/374.
3. To have work carried out under Warranty the purchaser must only contact the retailer, the Manufacturer-authorised servicing centres, or the Manufacturer.
The Warranty entitles the purchaser to free replacement of defective parts. It does not entitle the purchaser to replacement of the entire equipment.
4. In the event of disputes over application of the Warranty, the quality or condition of the equipment, the purchaser shall not suspend payment or delay payment of the price or price instalment.
5. The purchaser shall not be entitled to damages for any loss of production.
6. The Warranty is rendered null and void if:
- **a.** the equipment is damaged by a fall, exposed to fire, spilt liquids, lightning, natural disaster or any other cause not imputable to the Manufacturer.
- **b.** installation has not been carried out properly.
- **c.** power supply is incorrect (e.g. rated mains voltage incorrect). Erroneous mains connection (rated mains voltage incorrect), or failure to install proper protection devices.
- **d.** the serial number has been removed, cancelled out or altered.

7. Any components to be replaced under the terms of the Warranty shall be sent back to ***Zhermack S.p.A.*** which shall then send the appropriate spare parts. Should the changed part not be replaced it shall be charged to the person who ordered it.
8. The Manufacturer and the Dental Deposit are not required to provide replacement equipments while repairs are carried out.
9. Spare parts shall, for tax purposes, only be provided under warranty where the relevant limitations set out in the terms and conditions of the warranty are observed.
10. For any other eventuality not provided for by this Warranty Certificate and the regulations consult the Italian Civil Code.
11. Labour, travel and call-out invoices must be paid for on their receipt.
12. The manufacturer and the dealer shall comply with all data processing laws, including proper observance of data security standards in compliance with the specifications given in the data processing information sheet.

IDENTIFICATION FORM

MACHINE MODEL:	**MACHINE SERIAL NUMBER:**
.....	.....
PURCHASER:	**ADDRESS:**
.....	.....
TOWN / POSTCODE:	**TEL:**
.....	.....
TAX CODE / VAT NUMBER RETAILER:	**RETAILER:**
.....	.....
	PURCHASER'S SIGNATURE:
	.....

A.3 MAINTENANCE AND REPAIR WORKSHEET

DATE	DESCRIPTION OF WORK	SIGNATURE

AUTHORIZED SERVICE PARTNERS A.4

Please visit the page:

http://www.zhermack.com/Technical/Equipment/Authorized_service_partners.kl

to check all the updated telephone numbers and addresses of the Authorized service partners.

NOTES A.5

www.tecnomedia.biz

XM1300000 Rev. 01/10

Zhermack®
TECHNICAL

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